



Holiday Homes in Crete



Payment & Deposit

- ✓ When booking, a deposit of 30% is required
- ✓ The balance of the reservation is required 21 days before the arrival date
- ✓ Additional *Eating, Cooking, Experiences* services must be booked and paid for on-site only

Cancellation policy

- ✓ Free cancellation (100% refund) up to 21 days from the date of arrival
- ✓ 30% refund up to 10 days from the date of arrival
- ✓ No refund for later cancellation or *no show*

Insurance

- ✓ The Holiday Homes are covered by RC insurance
- ✓ Any damage to the facilities caused during the stay will be charged on site
- ✓ It is recommended that you take out your own *Travel Insurance* before departure

Booking terms

- ✓ A minimum stay of 3 nights is required in each structure
- ✓ It is possible to make a combined stay between the structures of Loutra, Arvi and Venerato

